

Steps to Enforce NSA Awards and Get Paid

1. Start With the Timeline That Actually Controls Payment

Focus on dates set by the certified IDR entity, as your 30-day window to argue and receive payment begins with the decision. Organize earlier dates to trace delays and respond with a clear, time-stamped sequence.

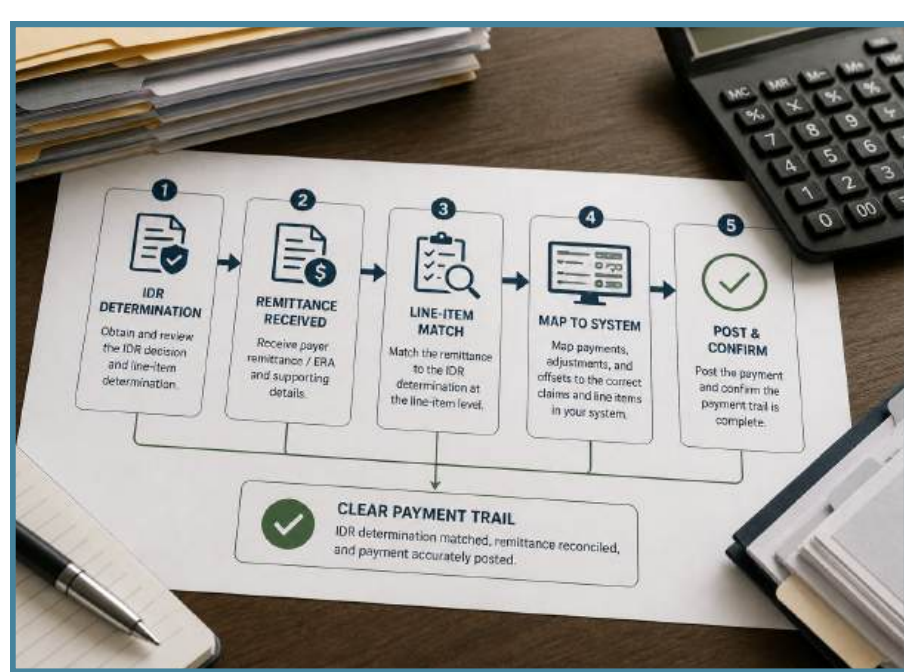


2. Why Payers "Win" After You Win

Payment delays often occur due to wrong claim numbers, bulk remittance, partial payments, or offsets, requiring consistent enforcement and documentation to resolve.

3. Build a Simple Enforcement Packet You Can Send in Minutes

Create a standard packet with decision proof, payment math, claim identifiers, and a clear posting ask to streamline payer processing.

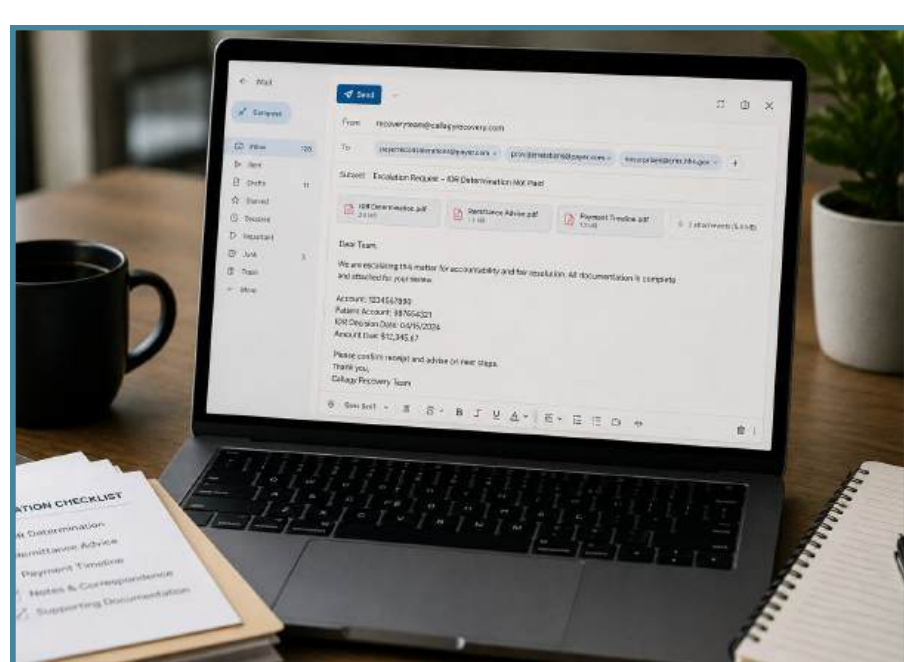


4. Reconcile Payment the Way a Payer Processes It

Match the IDR determination to the remittance at the line-item level and map it into your system to show the payment trail clearly.

5. Make the 30-Day Mark a Trigger, Not a Reminder

Build early triggers at day 10, 20, and 30 after the decision date to confirm receipt, schedule, and escalate payment if needed.

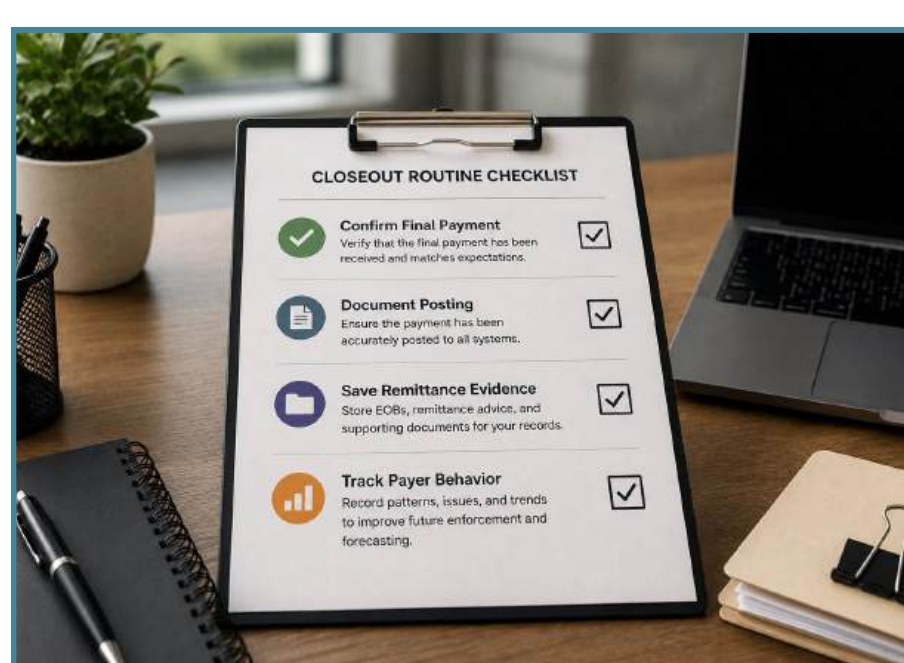


6. Escalate Through the Channels That Create Accountability

Escalate only when documentation is clean, using internal mailboxes or the No Surprises Help Desk to create accountability and avoid rework.

7. Prevent Repeat Problems With a Post-Award "Closeout" Routine

Confirm final payment, document posting, save remittance evidence, and track payer behavior to improve future enforcement and forecasting.



8. A Forward-Looking Way to Treat Enforcement

When you tighten enforcement, you don't just collect one award. You set expectations for the next dispute, and you make your revenue cycle calmer in the places it typically gets noisy.

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